



# NextGen Project Update

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Fiscal Management Conference

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[www.sao.ga.gov/NextGen](http://www.sao.ga.gov/NextGen)

# NextGen Vision & Mission

## VISION

To transform state government processes by leveraging secure, flexible, and intuitive technology that promotes transparency, increases efficiency, and enables excellent customer service

## MISSION

Continuously optimize user experience and business processes in human capital management, finance and procurement enabled by a unified platform



# NextGen Values



## Transparency

We build and maintain trust by ensuring that data will be universally accessible to a variety of stakeholders and easily consumable through simplified reporting and visual dashboards.



## Integrity

We maintain data to ensure that it can be relied upon to make decisions and all legal and regulatory requirements are met.



## Security

We design and configure systems to protect confidentiality, ensure availability, prevent fraud, enable business continuity and maintain security protocols.



## Efficiency

Enabled by technology, we foster user self-sufficiency by continuously improving business processes to maximize productivity and reduce manual input.



## Customer-focused

We provide our external customers and internal system users with an intuitive, user-friendly experience and maintain a customer service feedback loop.



## Accountability

We earn credibility by fulfilling commitments, establishing standardized processes and ensuring a system of checks and balances.

# Desired Outcomes



## OPTIMIZED WORKFORCE

- Improve employee and organizational efficiency, maximize use of resources and promote collaboration across the enterprise of state government.
- Reduce redundancy of tasks by automating processes to enable employees to increase focus on agency missions.



## ENABLED DECISION-MAKING

- Ensure data quality, transparency, and integrity by instituting system-enabled checks and balances and standardizing data elements.
- Provide availability of data for predictive analytics using dashboards available through system-generated reporting as well as ad-hoc capabilities.



## MODERN STAKEHOLDER EXPERIENCE

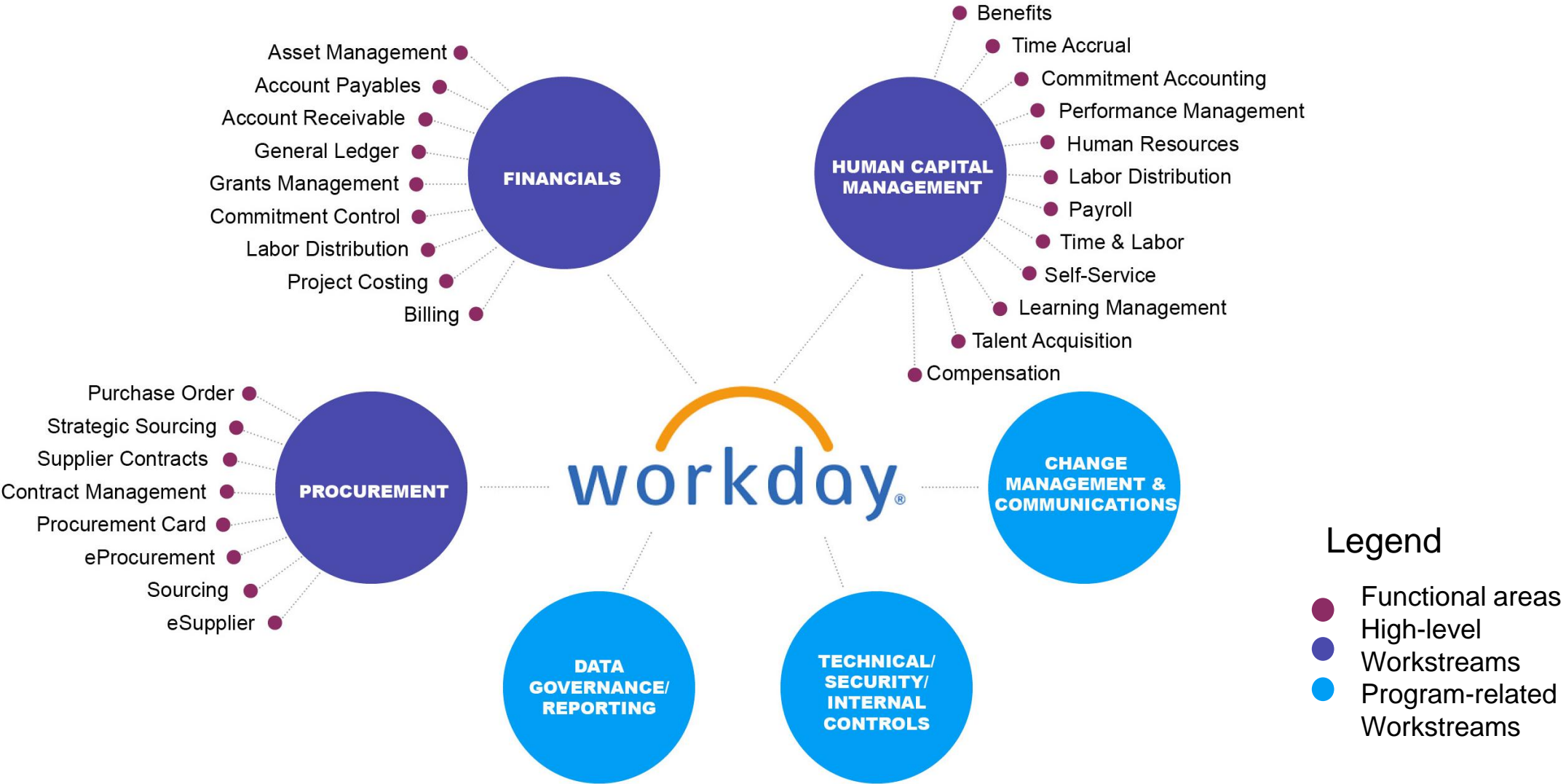
- Enhance user experience through easy-to-use, intuitive technology, accessible training and adoption of standard business processes.
- Ensure stakeholder inclusion in process development and system configuration activities to achieve standardization.



## EFFICIENT STEWARDSHIP

- Leverage delivered capabilities to increase transparency of spend and ensure accountability of business operations.

# Project Workstreams



# ERP System Complexity

**2,900+**

Configuration Requirements

**22,654**

Active Reports

**200+**

Processes

**1,382**

Banks

**100+**

Interfaces and Applications

**1,700+**

Budget Trees

**74,000**

Active Employees

**1,800+**

Manual ACFR Forms

**60,000**

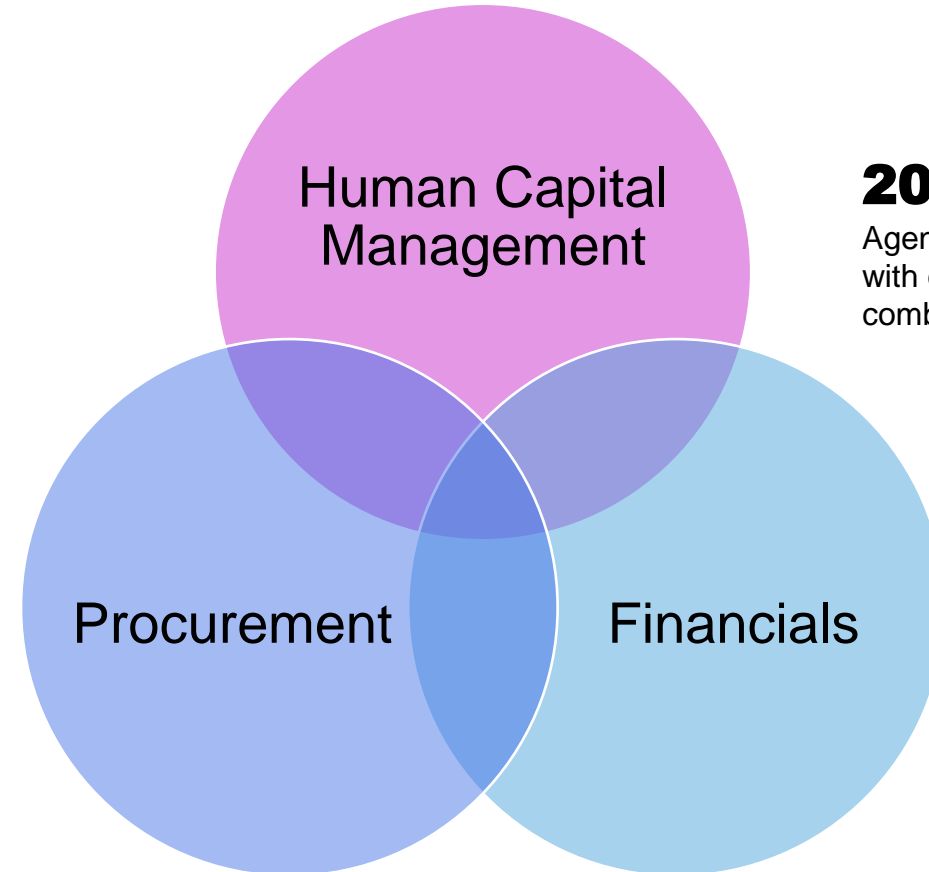
Vendors

**710,000**

Employee Candidate Records

**70,000**

Learning Management System Users



**200+**

Agencies and Entities  
with different solution  
combinations

# Benefits of NextGen



**Adaptable** to the modern workforce with access from any device



**End-user friendly** interfaces for quicker views and analysis



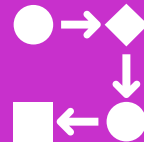
**Embedded efficiencies** to reduce data entry



**Real-time data** analytics and dashboard reporting



**Streamlined workflow** for paperless approvals and controls



**Consistent processing** of like tasks between agencies



**Engaged staff** with inherent learning & training tools

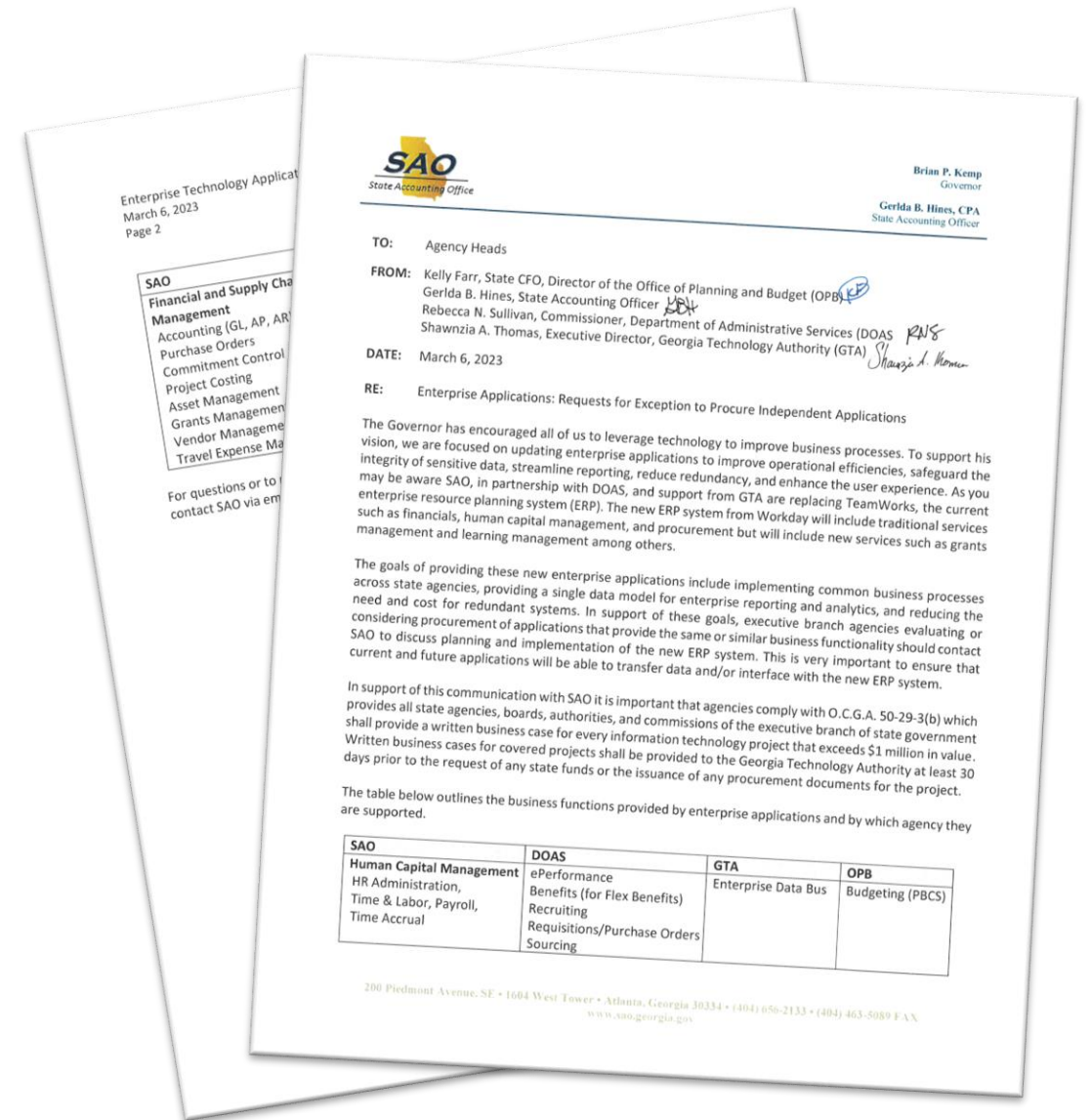


**Enhanced recruitment** with simplified onboarding

# Enterprise Applications

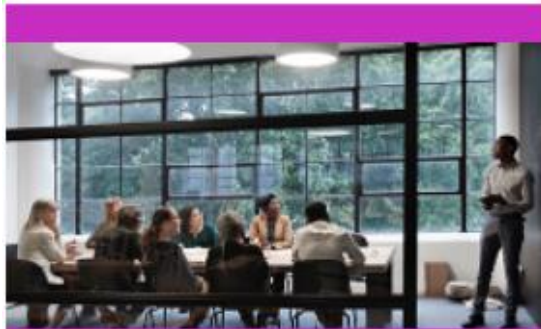
## Application Review Memo:

- Sent March 6, 2023
- From SAO, Office of Planning & Budget, Department of Administrative Services and Georgia Technology Authority (GTA)
- All agencies considering procurement of applications that provide the same or similar business functionalities as the State's new Workday system should contact SAO and submit a written business case to GTA for technology projects prior to the request of any state funds or issuance of any procurement documents to reduce redundancy across the enterprise.





# NextGen Phases



## PHASE 0

### Competitive evaluation

- Evaluating vendors and services including project planning, change management, staffing and backfill
- Identify subject matter experts to participate in analysis
- Process mapping



## PHASE 1

### Supplier Selection

- Determine build requirements
- Continue process mapping

Current Phase ★



## PHASE 2

### Implementation

- Design, development, configuration, testing, training
- Create future statewide support organization



## PHASE 3

### Optimization

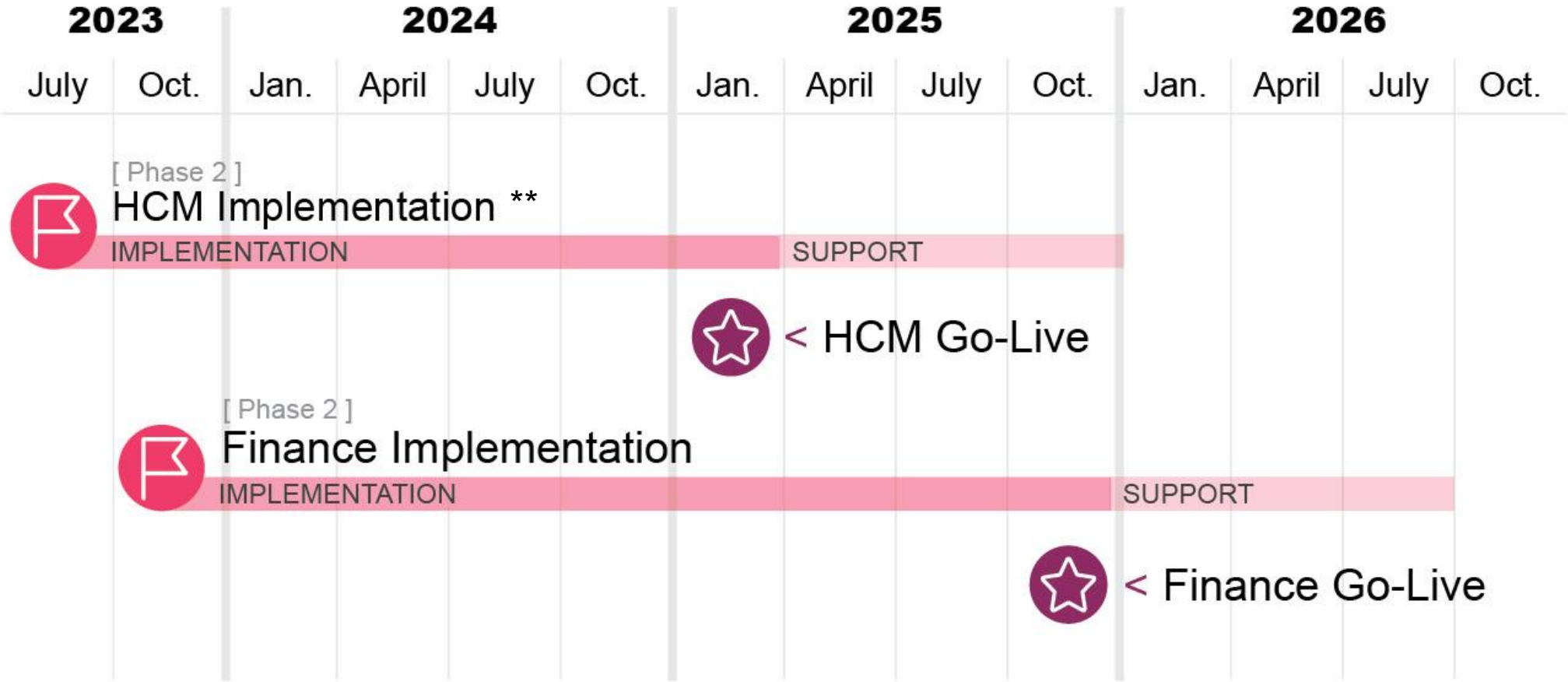
- Refine processes
- Deploy additional functionality if needed

Program management, change management, data governance



# Project Timeline

## PROJECT TIMELINE [by calendar year\*]



\* State fiscal years (FY) run from July 1 - June 30 (i.e. FY2024 began July 1, 2023)

\*\* HCM Implementation will begin late Q3 of Calendar Year 2023

# Agency Engagement

## A seat at the table!

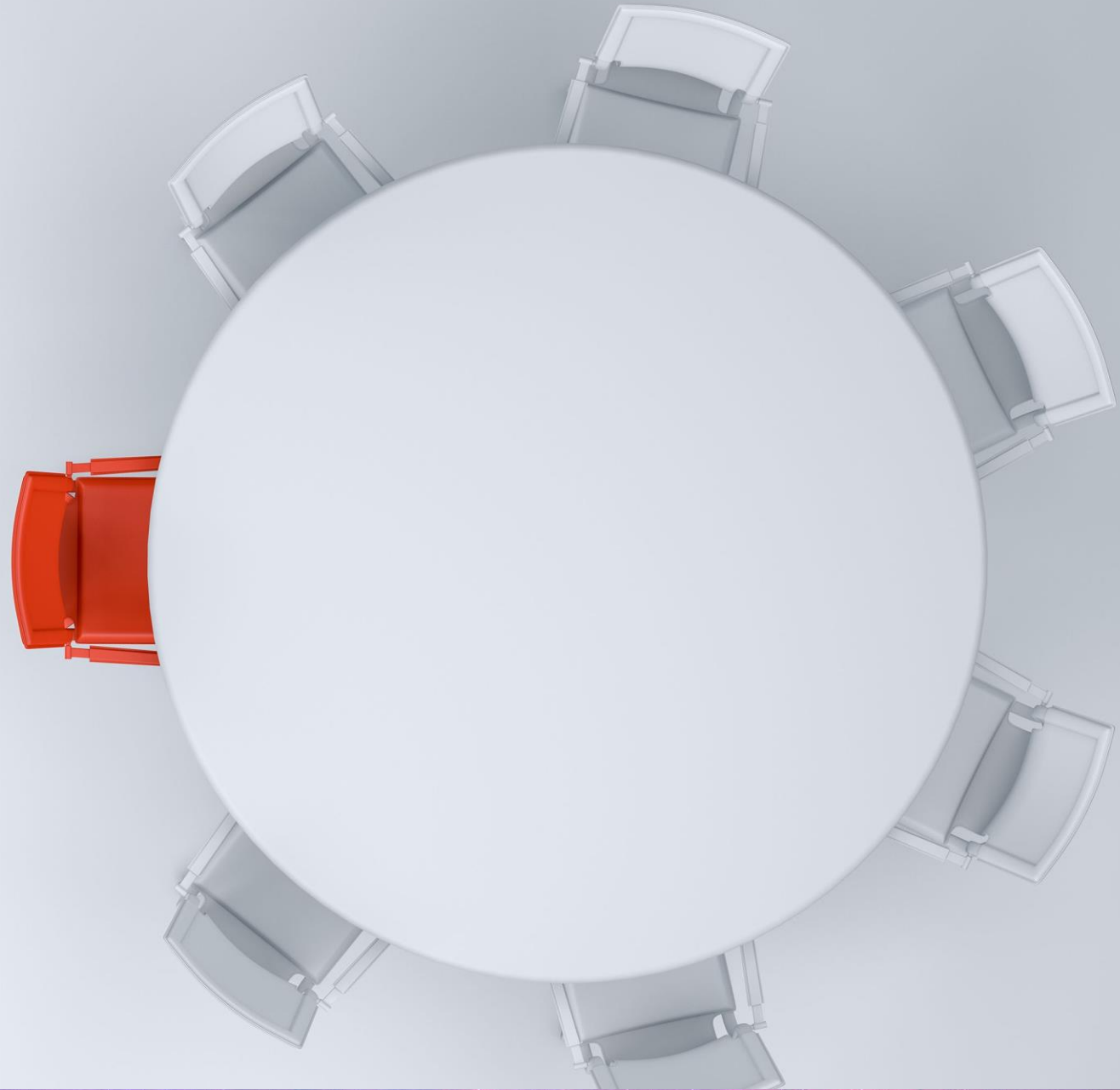
Process Mapping – Complete ✓

- Subject Matter Experts (SMEs) from 60 agencies participated
- More than 200 processes mapped
- Thank You!

## What's Next:

Provide key business leadership and SMEs in several functional areas

Agency validation and testing



# Project Participation

## Workstream Leads + Subject Matter Experts



### Design Sessions

Align business processes with Workday software.



### Test Case Development

Create Georgia-specific test cases.



### Testing

Test the configuration of product features.



### Collaboration

Coordinate with System Implementer, other SMEs and team members.



### Change Advocacy

Champion the change to your agency as a representative of the project.

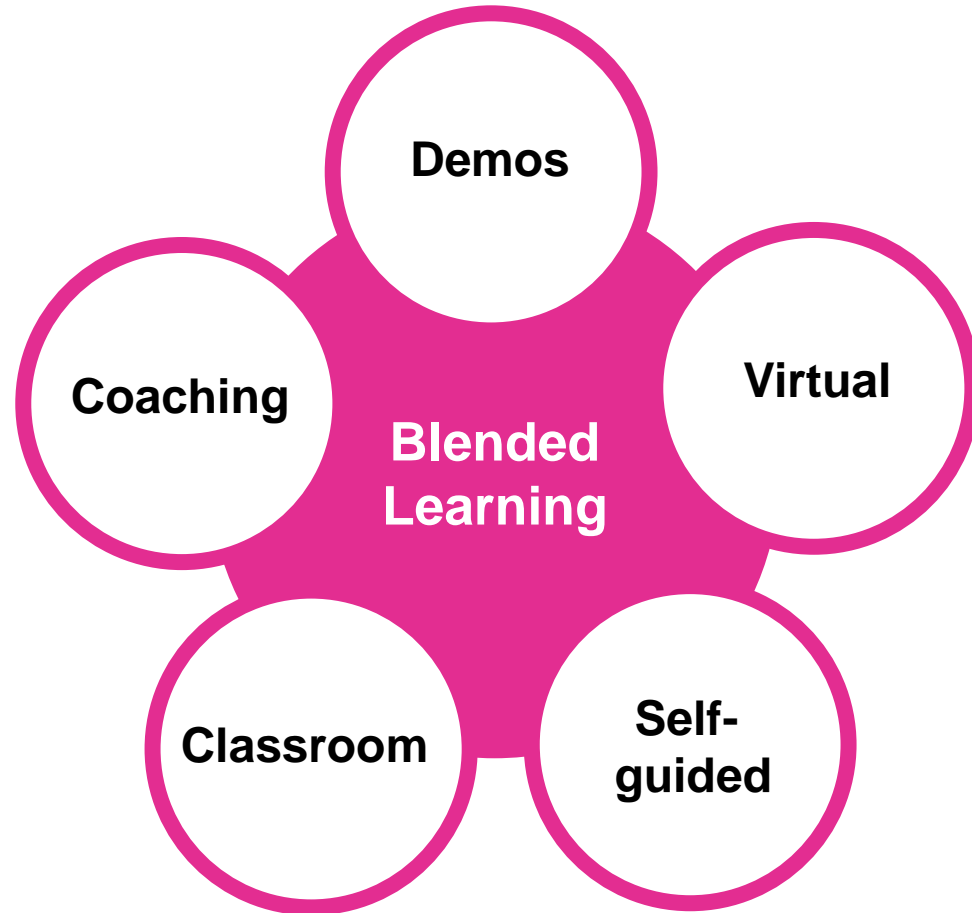
# Data Cleansing Activities



1. Clean up data
2. Standardization
3. Validation and Testing

# Training Approach

Training will be made available to all who will use the system in some way.



- **Blended Learning** – multiple methods of training
- **Course Curriculum** – designed by user type
- **Just in Time** – available when needed to eliminate gap between learning and using the system
- **Tracked and Measured** – learning checks and completion rates



NextGen: Propelling Georgia government into the forefront of technology and changing the way we do business.

LEARN MORE

- About NextGen
- Governance
- Project Timeline
- FAQs



News

AUGUST 15, 2023

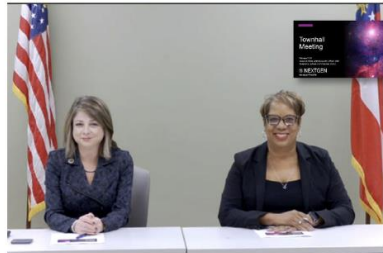
August NextGen Newsletter

In our July newsletter, we shared our newly established mission and vision statements - outcomes from a summer strategic planning session to create the guideposts for the NextGen Project. Other outcomes from that session include our values and desired outcomes.

[Read more](#)

JULY 13, 2023

July NextGen Newsletter



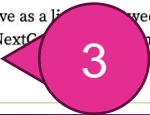
NextGen Townhall - February 2023

Watch a recording of the February 2023 NextGen Townhall Meeting for project updates, process mapping details, and



Points of Contact

NextGen POCs serve as a link between agencies and the NextGen team. [Find your POC](#)



# NextGen Website

- 1 Read and sign up to receive monthly newsletters
- 2 Find Frequently Asked Questions
- 3 View a list of agency Points of Contact

<https://sao.georgia.gov/nextgen>



# Up Next

## **NEXTGEN PANEL DISCUSSION**

A Closer Look at NextGen Benefits  
Workday Foundation Model  
Q&A Session with SAO and Workday  
What's Next







# NEXTGEN

## **Questions about NextGen**

[www.sao.ga.gov/NextGen](http://www.sao.ga.gov/NextGen)

[NextGen@sao.ga.gov](mailto:NextGen@sao.ga.gov)